

# Understanding Your Bill



**EMPIRE ELECTRIC ASSOCIATION, INC.**

A Touchstone Energy® Cooperative

EEA contact information is stationary for easy reference.

### Billing Detail:

**Previous Amount Billed** is your prior month's billing.  
**Payment** reflects a credit for the previous month's bill.  
**New Charges** clearly shows your payment breakdowns and account balances.  
**Grid Access Charge** is the cost per meter of doing business and includes maintenance, upgrades, and administrative costs.

All kWh is configured using the rate tariff charge times your monthly usage during this billing period.

**Power Cost Adjustment** allows EEA to reflect changes in our costs to purchase power. The PCA rates can increase or decrease annually depending on whether or not the purchased power costs are recovered from EEA's wholesale provider, Tri-State Generation and Transmission Association.


### Other Bill Information:

**Adjustment Energy Efficiency Credit** is a qualified appliance rebate from Tri-State Generation and Transmission Association and EEA.

**Coop Refund** is a capital credit refund from EEA.

**Other Refund** is a capital credit refund from EEA's wholesale provider, Tri-State Generation and Transmission Association.

**Franchise Fees and Taxes** are assessed per your service address and forwarded to the appropriate government entity.



**EMPIRE ELECTRIC ASSOCIATION, INC.**  
 A Touchstone Energy® Cooperative

801 North Broadway, Cortez, Colorado 81321-0676  
 Phone: 970-565-4444 or 800-709-3726  
 Website: www.eea.coop

**Service Address:** 12345 Road USA

**Billing Detail**

Previous Amount Billed	\$96.98
Payment -- Thank You	\$96.98 CR
<b>Balance Forward</b>	<b>\$0.00</b>

**New Charges**

Grid Access Charge	\$30.73
All kWh	\$75.26
Power Cost Adjustment Prior Rate	\$0.00
Power Cost Adjustment Current Rate	\$4.04
<b>Total New Charges</b>	<b>\$110.03</b>

**Total Account Balance Due: \$110.03**

Please pay amount due by: 05/06/2015  
Thank you

**JUST FOR YOU**

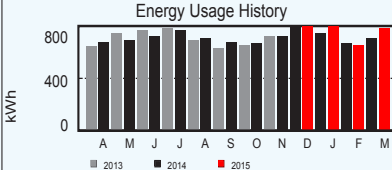
Page 1 of 1  
Statement Date: 04/22/2015

Member: Last Name, First Name  
Account #: 00-0123-5-55  
Statement ID: 1235-8-55555  
Billing Cycle: 4

Meter Number	Rate	Reading Date		Meter Reading		Multi	Usage kWh
		Present	Previous	Present	Previous		
17811	R1	04/14/15	03/14/15	94711	93927	1	784

Usage Comparisons	Days of Service	Total kWh	Avg Per Day
Current Billing Period	31	784	25.3
Previous Billing Period	28	664	23.7
Same Period Last Year	30	710	23.7

**Energy Usage History**



Average temperature(F)	2014	2015
this billing period	42	39


The **Just for You** and **Did You Know** areas are important messages related to your account. For example: We noticed you haven't signed up for Budget Billing. Your energy bill becomes predictable and affordable with equal monthly payments. Hurry and call our billing department today for more information.

**Account Bill Description** contains your statement date, name, account number, statement ID, and billing cycle.

This table contains details about your meter and a **Usage Comparisons Chart** that shows current month's usage, previous month's usage, and same month last year's usage. It also compares the kWhs used per day for the current, previous, and same month last year.

**Bar Graph** shows monthly usage over the previous year per billing period for the last 12 months.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT



Empire Electric Association, Inc.  
 75 Years of Service, 1939-2014  
 A Touchstone Energy® Cooperative  
 P.O. Box K  
 Cortez, Colorado 81321-0676

Check here and complete reverse side for:  Address Correction

Account #: 00-0123-5-55 Statement Date: 04/22/2015  
 Statement ID: 1235-8-55555

**Total Account Balance Due: \$110.03**  
 Please pay by: 05/06/2015

Amount Enclosed:

Last Name, First Name 001758  
 12345 Road USA  
 DOLORES CO 81323-9297

EMPIRE ELECTRIC ASSOCIATION  
 P O BOX K  
 CORTEZ, CO 81321-0676  
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**Payment Remittance Coupon** summarizes payment due information.